

Quinn P. Boyle

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EDUCATION

The Pennsylvania State University

B.S. Human Centered Design and Development, Smeal Business Certificate

May 2025

University Park, PA

- **GPA: 3.2** *Three Time Dean's List Award*

WORK EXPERIENCE

ICON Clinical Research

May. 2024 – Present

IT Engineer Associate

Blue Bell, PA

- Designed and developed an internal resource website using HTML, CSS, and Git, improving access to documentation and team project updates across the End User Services department.
- Supported a company-wide Windows 11 deployment for 5,000+ devices, assisting with device imaging, hardware readiness, and user onboarding using MECM and Intune
- Resolved user incidents and service requests through ServiceNow, troubleshooting hardware, software, and access issues across a large enterprise environment using Active Directory, and command-line tools
- Created and maintained internal knowledge base documentation covering common incidents, deployment steps, and system processes to improve consistency and support efficiency

Freelance Web Developer

August 2025 - Present

Designer and Developer

Remote

- Designed and developed a responsive website for a small business using HTML, CSS, and Git, focusing on clean layout structure and easy navigation.
- Used AI-assisted development tools to accelerate front-end implementation while maintaining full control over layout, styling, and content structure.
- Collaborated with the business owner to gather requirements and translate their goals into functional website features.

The Pennsylvania State University

August 2023 - May 2025

Resident Assistant

University Park, PA

- Fostered an inclusive community for 50 residents by organizing events, building connections, and managing conflict resolution
- Managed administrative responsibilities, including budgets and maintenance requests

PROJECTS

Full Stack Social Media Movie App

- Designed and developed a movie review application using HTML, CSS, JavaScript, MySQL, and REST APIs, allowing users to browse films, write reviews, and interact with content.
- Implemented dynamic features including user authentication, content browsing, and interactive review displays
- Optimized front-end layouts for usability and visual consistency across devices and browsers

Job Application Web Project

- Led a team to design and prototype a web-based tool simulating automated job submissions using REST APIs and front-end forms.
- Led requirements gathering, process mapping, and user-flow design in Figma; supported Agile sprints, user testing, and iterative improvements

CERTIFICATIONS, SKILLS & INTERESTS

- **Certifications:** Dell Client Systems Support and Troubleshooting
- **Technologies:** HTML, CSS, JavaScript, Python, MySQL, Figma, Adobe Creative Suite, WordPress, Git, ServiceNow
- **Skills:** Digital content management, Cross-functional collaboration, Workflow & task management, Stakeholder communication, Web design, Problem-solving
- **Interests:** Skiing, Hiking, Guitar, Fishing